

PUBLIC UTILITY
DISTRICT NO. 2
OF PACIFIC COUNTY

RAYMOND OFFICE:

405 DURYEA ST
PO BOX 472
RAYMOND, WA 98577
PHONE: (360)942-2411
FAX: (360)875-9388

NASELLE CUSTOMERS:
(360)484-7454

LONG BEACH OFFICE:

9610 SANDRIDGE RD
PO BOX 619
LONG BEACH, WA 98631
PHONE: (360)642-3191
FAX: (360)642-9389

PHONE PAYMENTS:

1-844-829-1962

WWW.PACIFICPUD.ORG

TO REPORT AFTER
HOURS OUTAGES:

NORTH COUNTY:

1-877-204-6181

SOUTH COUNTY:

1-877-602-6465

PUD No. 2 News

WINTER 2017/2018

Enter to Win an Apple iPad!



Your PUD is giving away two 9.7" Apple iPads for enrolling in ACH automatically withdrawn payments and paperless billing. Customers who enroll in the ACH program (automatic payment withdrawn from your checking or savings account) and choose paperless billing beginning January 1, 2018 running through March 1, 2018 will be entered into the drawing for an Apple iPad. One customer from each service territory will be awarded

the grand prize! Winners will be announced at the March 6, 2018 Board of Commissioners Meeting. Customers who bring their ACH Form into the office to sign up will also receive a free gift. Both ACH sign up and paperless billing must be completed by close of business March 1st to enter. Please contact your local office for more information. PUD employees/households are not eligible to win. You must sign up for ACH from a checking or savings account.

Sign up for Paperless Billing:

Go to www.PacificPUD.org, Click on "Pay My Bill" and log in or create a SmartHub Account. Once you are logged into SmartHub, Use the "My Profile" tab to drop down and click on "My Information", select "Update My Printed Bill Settings" and change your "Printed Bill Status" to OFF! (It is recommended you do this step first, before signing up for ACH)

Sign up for ACH:

Go to www.PacificPUD.org, on the "Forms & Publications" drop down, move your cursor to "Applications & Forms">"Customer Service"> and select "ACH Authorization". Complete this form and return it to one of the District offices with a copy of a voided check. Forms can also be picked up at either office.



Find us on
Facebook

at PUD #2 of
Pacific County

Things to Remember During Colder Weather

- * Make sure your heat pump is working properly
- * Check your duct work to make sure it is connected properly
- * Contact the PUD if you have recently installed a generator
- * Keep meter access clear for meter readers
- * Practice safety around downed electrical wires
- * Most importantly, enjoy time with family during the holidays!

COMMISSIONERS:

MIKE SWANSON
DISTRICT 1
DIST1COMM@PACIFICPUD.ORG
(360)484-3602

DIANA THOMPSON
DISTRICT 2
DIST2COMM@PACIFICPUD.ORG
(360)665-0102

DICK ANDERSON
DISTRICT 3
DIST3COMM@PACIFICPUD.ORG
(360)942-5877

GENERAL MANAGER:
JASON P. DUNSMOOR
JASOND@PACIFICPUD.ORG
(360)942-2411

BOARD MEETINGS:
1ST TUES. @ 1:00PM AT
WILLAPA OPERATIONS
CENTER, RAYMOND

3RD TUES. @ 1:00PM AT
PENINSULA OPERATIONS
CENTER, LONG BEACH

IF THE REGULAR MEETING DAY
IS A HOLIDAY, THE BOARD
MEETS THE
FOLLOWING DAY.

Help families in need by donating to Warm Heart. Contact your local office today to find out how!

Warm Heart is to help low income citizens with their electric bills.

Donate to Warm Heart today!

You can sign up to donate a monthly amount with your PUD bill or a one-time donation.

If each ratepayer donated a dollar to the program it would collect over \$17,000!

Every little bit helps. Happy Holidays!

BEWARE OF UTILITY BILL PHONE SCAMS!

If you have questions or concerns call the PUD directly.

Remember This When Paying Your Bill

When paying your PUD bill online, make sure you see this login screen to verify that you are making your payment directly to the District. This site can be found by going to our website and selecting "Pay My Bill"

at the top. To begin making payments online you must first register with the Smart Hub system using your account number, last name and an email address. You are able to pay using a MasterCard, Visa, Checking or Savings account through the site. The site will ask that you verify your information using information from your last billing



statement. BEWARE of other websites not affiliated with the District that may charge a fee to send your payment. The PUD does not charge you a fee to make a payment. The online site also features options to view your usage, sign up for recurring payments, and make changes to your contact information.

If you choose to send a payment through your bank, remember that banks will mail a physical check to the PUD causing a delay in your payment delivery date. It is often recommended that you set your payment date approximately 7-10 days prior to your due date to ensure it arrives on time.

The PUD offers a pay by phone option by dialing: 1-844-829-1962. You are able to set your account up for recurring payments, but the system may require that you make a payment toward your account to do so.

To avoid the hassle, sign up for the District's ACH Program between January 1-March 1, 2017 and be entered to win an Apple iPad!

See front side for details