



On the Broadband Front

District staff and the Board of Commissioners have taken advantage of every opportunity available to help provide broadband service to the unserved and underserved areas of Pacific County. An application for federal funding has been submitted to the Public Works Board for projects in the area between Bone River and Lynn Point along State Route 101. Another application process has been started with the Washington State Broadband Office for the same area and the addition of Chinook. Working with the Shoalwater Tribe, the District has helped to apply for funding through the NTIA Tribal Program. Multiple private partnerships have been established with current and future service providers. The District does not currently have plans to provide retail service as has been authorized through the recently passed HB 1336 but would like to grow the relationships with the current service providers to reach the unserved and underserved areas of the county. General Manager Dunmsoor has also spoken with a representative from Jamie Herrera Beutler’s office and received support for broadband projects and hopes for funding moving forward.

The District received a clean 2020 audit as reviewed by the Washington State Auditor’s Office. Great work by District staff to make sure public funds are appropriately managed.

PAYMENT OPTIONS:

Phone: 1-844-829-1962

Online: Visit www.pacificpud.org and select one of the options under “PAY MY BILL”

Mobile: Use the Smarthub App to login to your account

In Person: There are drop boxes (front of the building) and drive up boxes at both locations

RCC/ACH: Sign up for an automatic payment option by calling your local office

ALSO AVAILABLE: PAY NOW!

Customers can make payments using the District website without logging into Smarthub.

BEWARE OF UTILITY PHONE SCAMS

If you are unsure of the validity of a phone call, please hang up and call us directly at (360)942-2411 or (360)642-3191.

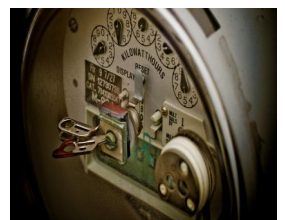
Clear Meter Access

Your meter readers have thousands of meters to read each month. It is critical that access to your electric meter and/or water meter is clear of debris, vegetation, obstructions, or animals so your meter reader can do their job as quickly and efficiently as possible.

If access to your electric or water meter requires going through a locked gate or door, please contact your local PUD to make sure the meter readers have access to your electric meter(s).

If access to the meter is obstructed, more time may be necessary to disconnect the power.

FRIENDLY REMINDER
Maintenance and upkeep to the electrical meter base is the responsibility of the homeowner. Severely rusted or damaged meter bases can be hazardous to people and animals. We strongly encourage you to check your meter base and make any necessary repairs.



Access to your meter is also very important in emergency situations. If a building is on fire, the fire department can’t do their job until the PUD disconnects the power.

PUD Policy: Off Over One Year

This is a reminder for customers who may wish to have their existing electrical service disconnected for an extended period of time (where power is shut off and no monthly bill is generated). A service disconnected for more than one year is treated like a NEW service. The service will be required to meet current District standards at the time of reconnect and new service fees will apply. Please consider this policy when deciding whether or not to leave a service disconnected for an extended period. If you have any questions or concerns, please do not hesitate to call someone in our Engineering Department for more information. An individual can be reached at 360-942-2411 or 360-642-3191.

District Policy Updates Adopted by Board

During the month of October, the District held public hearings to propose changes to multiple policies. A new records policy was adopted including additional administrative changes to the Code Book Public Records section and an updated Public Records Request Form to ease the process of requesting documents from the PUD. A line item was added to the Wholesale Telecommunications Rates and Regulations Policy allowing for a specified dollar amount for Designated Special Project Areas as approved by the Board.

As the District continues to replace High Pressure Sodium area lighting in the county with LED fixtures the rates have been adjusted to account for the cost of the energy usage and maintenance to each light. Customers have the ability to sign a five year contract to have an LED Area Light (approx. 40 watt) for \$7.40 per month or Large LED Area Light (approx. 70 watt) for \$11.85 per month, effective November 1st. If a pole is re-

quired to install the light on, the fee is an additional \$19.00 per month for the contractual five year period. Be aware that there is a one-time up front charge of \$100 per light fixture.

Additionally, the Fee Schedule for both the Electric and Water Departments was updated, effective December 1st, and is available upon request. Most notably, the Application for New/ Revised Service Fee have been updated to \$150 for single phase and \$750 for three phase and 3+ lot developments. The District will also be assessing the current \$20 Late Fee or a new charge of 3% of the past due, whichever is higher.

Water Customers will find a new line item on their bills beginning on their December billings, breaking out the state taxes that are passed through from the customers and paid to the state. This results in an increase of 5.029% to the rates that were last updated in October of 2018.

Adjustments to the Governance Policy for the Commissioners of PUD No. 2 of Pacific County were made by the current Board. Upcoming Public Hearings will be held at meetings in November to review the 2022 Budget for approval at the December 7th meeting.

Things to Remember During Colder Weather

- * Make sure your heat pump is working properly
- * Check your duct work to make sure it is connected with no leaks
- * Contact the PUD before installing a generator
- * Keep meter access clear for meter readers
- * Practice safety around downed electrical wires. **STAY AWAY & call the PUD.**
- * Most importantly, enjoy time with family during the holidays!

Now offering \$20 account credits for customers who sign up for ACH & Paperless Billing!

Sign up for paperless billing **and** have your payment automatically withdrawn from your checking or savings account (ACH) each month to qualify. Applies to new sign-ups only. Call your local office for details.

PUBLIC UTILITY DISTRICT NO. 2 OF PACIFIC COUNTY

WWW.PACIFICPUD.ORG

PAY BY PHONE

WWW.FACEBOOK.COM/PACIFICPUD

1-844-829-1962

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BOARD MEETINGS, 1PM

1ST TUESDAY @ WILLAPA OPERATIONS CENTER (RAYMOND)

3RD TUESDAY @ PENINSULA OPERATIONS CENTER (LONG BEACH)

IF THE REGULAR MEETING DAY IS ON A HOLIDAY, THE BOARD MEETS THE FOLLOWING DAY

COMMISSIONERS

PAM HICKEY, DISTRICT 1 | (360)642-7724 | DIST1COMM@PACIFICPUD.ORG

DEBBIE OAKES, DISTRICT 2 | (360)777-3873 | DIST2COMM@PACIFICPUD.ORG

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donating to
Warm Heart to help
those in need