

PUBLIC UTILITY DISTRICT NO. 2 OF PACIFIC COUNTY



405 Duryea Street
P.O. Box 472
Raymond, Washington 98577
(360) 942-2411 FAX (360) 875-9388

9610 Sandridge Road
P.O. Box 619
Long Beach, Washington 98631
(360) 642-3191 FAX (360) 642-9389

www.pacificpud.org

COVID-19 Customer Support Programs

The following programs are available to Pacific PUD customers who need assistance paying their PUD bills due to economic hardship as the result of the COVID-19 pandemic. Pacific PUD requests customers with overdue bills contact PUD customer service for assistance.

WarmHeart (Crisis Support Network)

Customers can receive up to \$300/year. Applications must be filled out.

Applications can be mailed to customers or found at pacificpud.org.

Eligibility determined by Crisis Support Network

Contact information- (360) 642-0095 or 1-800-435-7276

Energy Assistance/LIHEAP (Coastal Community Action Program- CCAP)

Additional Funding may be available for those effected by COVID-19

Call for more information and to determine eligibility

Contact information- (360) 642-6100 (South County) or (360) 875-8805 (North County)

St. Vincent de Paul (Long Beach area only)

Typically pledges a small amount to customer accounts

Long Beach area customers are eligible. Call for more information.

Contact information- (360) 642-8401

Ministerial Association (Raymond area only)

Raymond area customers are eligible. Call for more information.

Contact information- (360) 942-8935

Low Income Senior/Disabled Discount

Applications can be mailed to customers.

To be eligible, customers must fall within federal poverty guidelines

and be 62 or older and/or on disability.

Contact information- (360) 942-2411 (Raymond office) or (360) 642-3191 (Long Beach office)

The Board of Commissioners in recognition of the economic impact of COVID-19 authorized the suspension of late fees and disconnection for non-payment until further notice. Call your local office to make arrangements if you are having difficulty paying your bill. Information can also be found at the District's website www.pacificpud.org.

This page is posted in accordance with proclamation 20-23.5 with a posting date of Tuesday July 7, 2020. The information was reviewed and approved for public display by the Board of Commissioners.